

Red Hat Enables Enterprises to Open New Channels of Self-Service with JBoss Portal 6.1

OCT 21, 2013

With social media integration and mobile-readiness, portal users can enjoy a seamless customer experience

RALEIGH, N.C.--(BUSINESS WIRE)-- Red Hat, Inc. (NYSE: RHT), the world's leading provider of open source solutions, today announced the availability of Red Hat JBoss Portal 6.1. The latest version of Red Hat's lean portal technology enables enterprises to accelerate self-service application development and integrate information, people, and processes to create an experience that is seamless with a customer's everyday activities. With integration to popular social media websites and new mobile capabilities, JBoss Portal 6.1 enables enterprises to better attract and retain customers with superior self-service.

JBoss Portal provides enterprises with the ability to accelerate the creation and deployment of high-impact, innovative web applications that offer real-time, personalized engagement with their customers, partners, or citizens. Due to its lightweight architecture, ability to perform at scale, and ease of integration into existing infrastructure, JBoss Portal is well-suited to meet a variety of needs and use cases, including extending market reach with external websites, delivering online customer self-service, acting as the foundation for a white-label product, or empowering partner networks.

JBoss Portal 6.1 offers a number of key features and capabilities designed to help enterprises build innovative customer experiences, including:

Integration with [Facebook](#), [Google+](#), and [Twitter](#), which gives users the ability to log-in using their third-party credentials as well as share information and updates between the portal application and the social media website.

Device detection rules that can be set by administrators to automatically redirect users to a mobile-friendly version of the website. In technology preview, an adaptive user interface allows JBoss Portal to render the appropriate layout for each page using mobile-optimized HTML, JavaScript, and CSS.

Public navigation APIs that let application developers build navigation portlets, giving users the ability to tailor their experience with customized menus.

A Voluntary Product Accessibility Template (VPAT) that describes how JBoss Portal supports accessibility for people with disabilities in compliance with [Section 508](#) of the [U.S. Workforce Rehabilitation Act](#).

Lean portals offer organizations a lightweight, high-performance self-service solution that can be easily integrated into existing systems and meets a wide range of user interface requirements. JBoss Portal combines these benefits with the advantages of open source, including flexibility, scalability, and transparency – often a more cost-effective approach than large, one-size-fits-all proprietary offerings and custom-built solutions.

Supporting Quotes

Craig Muzilla, vice president and general manager, Middleware, Red Hat

"Lean portal technologies like JBoss Portal provide many great advantages for organizations looking to deploy or revitalize their customer-facing applications. They offer a high degree of flexibility to customize a unique solution, with straightforward integration that helps extract new value from existing systems as well as stability and performance at enterprise scale."

David Dennis, vice president, marketing and business development, GroundWork

"To build the next generation of unified monitoring, GroundWork needed a front end framework and we quickly determined that Red Hat JBoss Portal had the right combination of flexibility, scalability, and enterprise reliability to meet the demands of even our largest customers. Being able to offer what we consider to be a top-of-the-line portal as part of our GroundWork Monitor solution gave us a great competitive edge."

Additional Resources

See how you can meet customers at their own level with [JBoss Portal 6.1](#)

Visit [How to JBoss](#) for in-depth commentary on Red Hat JBoss Portal

Read the full [GroundWork case study](#)

Watch our video "[Focus On: Building Self-Service Applications with Red Hat JBoss Portal](#)"

Connect with Red Hat

Learn more about [Red Hat](#)

Get more [Red Hat news](#) or subscribe to the [Red Hat news RSS feed](#)

Follow [Red Hat on Twitter](#)

Join [Red Hat on Facebook](#)

Watch [Red Hat videos on YouTube](#)

Join [Red Hat on Google+](#)

About Red Hat, Inc.

Red Hat is the world's leading provider of open source software solutions, using a community-powered approach to reliable and high-performing cloud, Linux, middleware, storage and virtualization technologies. Red Hat also offers award-winning support, training, and consulting services. As the connective hub in a global network of enterprises, partners, and open source communities, Red Hat helps create relevant, innovative technologies that liberate resources for growth and prepare customers for the future of IT. Learn more at <http://www.redhat.com>.

Forward-Looking Statements

Certain statements contained in this press release may constitute "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. Forward-looking statements provide current expectations of future events based on certain assumptions and include any statement that does not directly relate to any historical or current fact. Actual results may differ materially from those indicated by such forward-looking statements as a result of various important factors, including: risks related to delays or reductions in information technology spending; the effects of industry consolidation; the ability of the Company to compete effectively; the integration of acquisitions and the ability to market successfully acquired technologies and products; uncertainty and adverse results in litigation and related settlements; the inability to adequately protect Company intellectual property and the potential for infringement or breach of license claims of or relating to third party intellectual property; the ability to deliver and stimulate demand for new products and technological innovations on a timely basis; risks related to data and information security vulnerabilities; ineffective management of, and control over, the Company's growth and international operations; fluctuations in exchange rates; and changes in and a dependence on key personnel, as well as other factors contained in our most recent Quarterly Report on Form 10-Q (copies of which may be accessed through the Securities and Exchange Commission's website at <http://www.sec.gov>), including those found therein under the captions "Risk Factors" and "Management's Discussion and Analysis of Financial Condition and Results of Operations". In addition to these factors, actual future performance, outcomes, and results may differ materially because of more general factors including (without limitation) general industry and market conditions and growth rates, economic and political conditions, governmental and public policy changes and the impact of natural disasters such as earthquakes and floods. The forward-looking statements included in this press release represent the Company's views as of the date of this press release and these views could change. However, while the Company may elect to update these forward-looking statements at some point in the future, the Company specifically disclaims any obligation to do so. These forward-looking statements should not be relied upon as representing the Company's views as of any date subsequent to the date of this press release.

Red Hat, the Shadowman logo, JBoss, and OpenShift are registered trademarks of Red Hat, Inc. in the U.S. and other countries. Linux® is a registered trademark of Linus Torvalds and OpenStack is a registered trademark of OpenStack, LLC.

Red Hat, Inc.
Daniel Thompson, 978-589-1059
dthompso@redhat.com

Source: Red Hat, Inc.

News Provided by Acquire Media